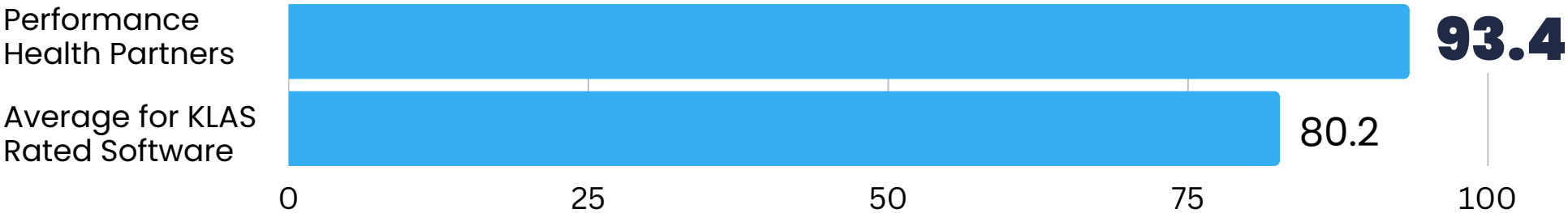# Performance Health Partners Named "Best in KLAS"

Performance Health Partners has been named *Best in KLAS* by KLAS Research for Healthcare Safety, Risk, and Compliance Management. The designation is awarded by KLAS based on extensive evaluations and conversations with thousands of healthcare providers.

## Overall Performance Score

| | |
|---|---|
| Performance Health Partners | 93.4 |
| Average for KLAS Rated Software | 80.2 |

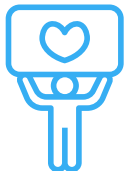Scale: 0 — 25 — 50 — 75 — 100

## Customer Experience Pillars

**Overall: A**

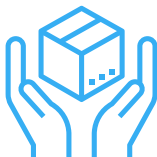Performance Health Partners is the only company included in the report to achieve top scores across all categories.

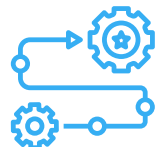| A | A+ | A- | A+ | A | A- |
|---|---|---|---|---|---|
| Culture | Loyalty | Product | Relationship | Value | Operations |

When surveyed by KLAS Research,
**100% of PHP's customers answered "Yes"**
when asked...

Is PHP a part of your
long-term plans?

Does PHP keep all
their promises?

Would you buy PHP's
product again?

Performance Health
PARTNERS™

# Customer Comments

"The product has built-in dashboards that show us what the highest-risk areas are, like what department something happened in and whether it was an employee issue, fall, or medication error. The dashboards are very helpful when I am narrowing down how to improve with each department manager. The system even tells me what month of the year and what day of the week something happened. It is very helpful in that respect. The system tells me whether I need to do a root cause analysis or just a simple fix. The dashboards are worth their weight in gold." - Manager, Feb '22

"Performance Health Partners has a customizable system that is far less expensive than other systems. The vendor has been very receptive and has provided great customer service to meet our needs. The customer service team responds promptly. They are fast. I am impressed by how good the vendor's customer service team is and what they can help with." - Analyst/Coordinator, Feb '22

"One of the biggest things that stands out to me about Performance Health Partners is that their system is customizable. Even though healthcare organizations do a lot of the same things, each organization functions totally differently because of their size and scope. We attempted to use another product that wasn't customizable, and it just didn't fit with our organization. We felt like we were trying to put a square peg in a round hole. When we found Performance Health Partners, their system's customization was probably the largest draw for us. We can customize every detail of the system to fit within our organization." - CEO/President, Mar '22